



Your Spartan Guide to WASC:

Student Success

The CSU Chancellor's Office 2009 Graduation Initiative set the goal of raising system-wide 6-year graduation rates by 8 percentage-points by 2015, and halving the existing achievement gap between under-represented minority (URM) and non-URM students. SJSU set goals for fall 2015 for 6-year graduation rates: 50.9% for all first-time freshmen; 47.5% for Under-Represented Minorities (URM) freshmen; 72.1% for all upper-division transfers and 68.8% for URM transfers. Overall graduation rates are improving and are expected to continue to improve; however, the gap between under-represented minority (URM) and non-URM students persists. Some of SJSU's efforts are described here. More information about graduation rates and student success can be found in the WASC report (www.sjsu.edu/wasc) and on the SASS website (www.sjsu.edu/sass).

Student Academic Success Services (SASS) coordinates academic support services, partners with colleges, departments and Student Affairs units, and monitors trends in student success using our electronic dashboards and other available data.

Achievement gap

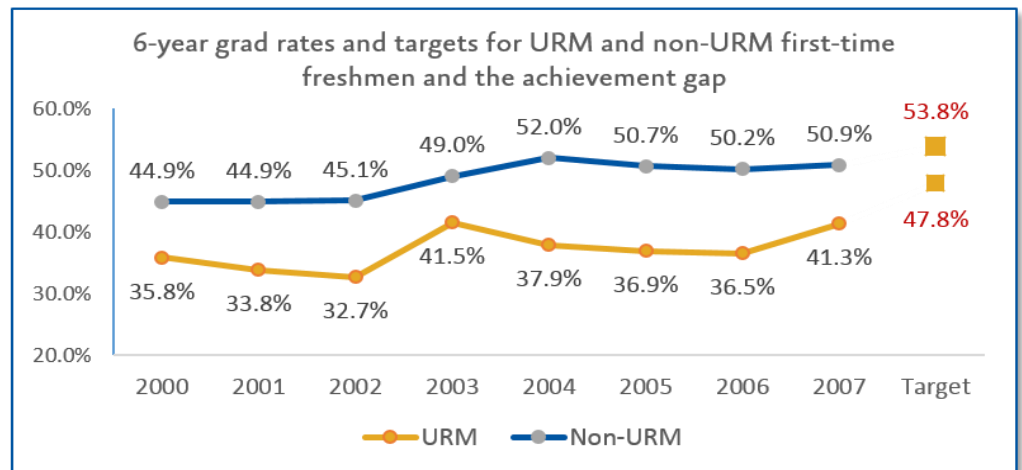
SJSU has mapped achievement gaps onto program and college level outcomes and can now use assessment to help programs identify program-specific obstacles to student success.

Remediation

About one-third of incoming FTF require remediation in English, math, or both, upon entry. Implementation of programs such as Early Start and Statway have been very successful in helping students progress towards their degrees. Of students entering in 2012 and needing remediation, 97% were proficient by the end of their second year.

Improved Student Experience

SJSU has developed a variety of initiatives and programs to build our students' success and address student-centered learning opportunities. These include both faculty-driven curricular activities (e.g., Student Success Grants, Curricular Innovation Program, ANNAPISI grant) and co-curricular experiences that work with our



academic support programs. Over the past 10 years, Student Affairs has provided almost 200 programs, services, and initiatives that support Student Success.

SJSU is expanding use of high impact practices such as undergraduate research experiences, internships, and capstones.

SJSU recognized that posting of credits for transfer students (the degree audit workflow) had been neglected and is acting aggressively to improve the process so that students are accurately informed about their progress towards their degree and able to graduate as soon as possible.

Increased accessibility of advising

To help students select the appropriate classes and create a strategy for success, SASS has increased accessibility to advising. For example, a new Advising

Hub website provides students, parents, and advisers with links to available resources, frequently needed university forms, and helps students navigate policies, procedures, and requirements. The Advising Hub complements the student success centers housed in each college that provide face-to-face access to these resources and information.

Alternative pedagogies

SJSU explored solutions to gateway and bottleneck courses through alternative pedagogies and other methods. The College of Engineering continues to successfully use flipped classes to meet demand and improve student performance, demonstrating SJSU's willingness to explore innovative solutions to challenges facing all institutions of higher-education.